

If you or someone you know is in
immediate danger or requires
Police attendance call **POLICE 000**

FAMILY VIOLENCE SUPPORT SERVICES HEPBURN SHIRE

For assistance in an emergency or crisis situation:

- Call **000** if you are concerned about safety and require Police attendance.
- Call **Safe Steps** on **1800 015 188** for family violence information, support and referrals via phone.
- Contact **Berry Street** on **5331 3558** for family violence crisis services and coordination in the Central Highlands, including Hepburn Shire (accommodation, emergency relief and transport).

Family violence support services offered within the Hepburn Shire:

- **WRISC** - family violence specialist support services for women, with outreach in Daylesford. Includes advice on the Family Violence No Interest Loan Scheme (NILS). **Ph. 5333 3666.**
- **Child & Family Services (CAFS)** – family support programs, financial counselling services, and behaviour change programs, with offices in Daylesford. **Ph. 5348 8200.**
- **Berry Street** - Restoring Childhood program - a child focused trauma informed service designed to intervene early to redress the traumatic impacts of family violence on children and young people. This program is co-located with Hepburn Health Services. **Ph. 5331 3558.**
- **Victoria Legal Aid** – free legal services for eligible clients, with a family violence specialist legal adviser soon to be working in Daylesford. **Ph. 5329 6222.**

Health services operating within the Hepburn Shire include:

- **Hepburn Health Service** – health, community and wellbeing services operating across the Hepburn Shire in Clunes **Ph. 5345 9750**, Creswick **Ph. 5345 9100**, Daylesford **Ph. 5321 6550**, and Trentham **Ph. 5421 7250.**
- **Springs Medical** – GP and allied health professional services operating in Daylesford, **Ph. 5348 2227**, and Trentham, **Ph. 5424 1602.**

Safe Steps Family Violence Response Centre (state-wide)

Phone and online information,
professional support and referrals for
people impacted by family violence

1800 015 188 toll free

www.safesteps.org.au

1800 Respect (national)

Phone and online information,
counselling and support for people
impacted by sexual assault, domestic or
family violence or abuse

1800 737 732 toll free

www.1800respect.org.au



FAMILY VIOLENCE SUPPORT SERVICES IN NEIGHBOURING TOWNS

BALLARAT

Berry Street - family violence specialist crisis response and support services. **Ph: 5331 3558.**

WRISC - family violence specialist support services for women. **Ph: 5333 3666.**

Child and Family Services (CAFs) - family support programs, men's behaviour change. **Ph: 5337 3333.**

Ballarat Community Health - family violence counselling services. **Ph: 5338 4500.**

SalvoConnect Women's Service - support and accommodation. **Ph: 5329 1100.**

Centre Against Sexual Assault - counselling and support to anyone who has experienced sexual violence. **Ph: 1800 806 292 or 5320 3933.**

Relationships Australia - counselling and family dispute resolution. **Ph: 5337 9222.**

Uniting Ballarat – community services including housing and crisis support. **Ph: 5332 1286.**

Ballarat & District Aboriginal Cooperative (BADAC) – child, family, health and housing services for Aboriginal families. **Ph. 5331 5344.**

Ballarat Health Services – hospital and health and wellbeing services, including social work. **Ph. 5320 4000.**

KYNETON / WOODEND

Cobaw Community Health Centre – counselling, family and housing support services with offices in Kyneton and Woodend. **Ph: 5421 1666.**

Centre for Non-Violence – a range of services that respond to family violence and homelessness, including counselling and support. Head office in Bendigo and operations covering the town of Kyneton. **Ph. 5430 3000 or 1800 884 292.**

Loddon Campaspe Community Legal Centre – free legal information and advice for eligible clients. Based in Bendigo with outreach services, including Kyneton. **Ph: 5445 0909.**

Kyneton District Health – hospital and community care, including counselling services. **Ph: 5422 9900.**

MARYBOROUGH

Centre for Non-Violence – a range of services that respond to family violence and homelessness, including counselling and support. Head office in Bendigo with a regional office in Maryborough where staff are available full time. **Ph. 5430 3000 or 1800 884 292.**

Loddon Campaspe Community Legal Centre – free legal information and advice for eligible clients. Based in Bendigo with outreach services, including Maryborough. **Ph: 5445 0909.**

Maryborough District Health Service – health and community services over three campuses, including counselling and housing support services. **Ph: 5461 0333.**