

If you or someone you know is in immediate danger or requires Police attendance call **POLICE 000**

# FAMILY VIOLENCE SUPPORT SERVICES

## HEPBURN SHIRE

### For assistance in an emergency or crisis situation:

- Call **000** if you are concerned about safety and require Police attendance.
- Call **Safe Steps** on **1800 015 188** for family violence information, support and referrals via phone.
- Contact **Berry Street** on **5331 3558** for family violence crisis services and coordination in the Central Highlands, including Hepburn Shire (accommodation, emergency relief and transport).

### Family violence support services offered within the Hepburn Shire:

- **WRISC** - family violence specialist support services for women, with outreach in Daylesford. Includes advice on the Family Violence No Interest Loan Scheme (NILS). **Ph. 5333 3666**.
- **Child & Family Services (CAFS)** – family support programs, financial counselling services, and behaviour change programs, with offices in Daylesford. **Ph. 5348 8200**.
- **Berry Street** - Restoring Childhood program - a child focused trauma informed service designed to intervene early to redress the traumatic impacts of family violence on children and young people. This program is co-located with Hepburn Health Services. **Ph. 5331 3558**.
- **Victoria Legal Aid** – free legal services for eligible clients, with a family violence specialist legal adviser soon to be working in Daylesford. **Ph. 5329 6222**.

### Health services operating within the Hepburn Shire include:

- **Hepburn Health Service** – health, community and wellbeing services operating across the Hepburn Shire in Clunes **Ph. 5345 9750**, Creswick **Ph. 5345 9100**, Daylesford **Ph. 5321 6550**, and Trentham **Ph. 5421 7250**.
- **Springs Medical** – GP and allied health professional services operating in Daylesford, **Ph. 5348 2227**, and Trentham, **Ph. 5424 1602**.

#### Safe Steps Family Violence Response Centre (state-wide)

Phone and online information, professional support and referrals for people impacted by family violence

**1800 015 188** toll free

[www.safesteps.org.au](http://www.safesteps.org.au)

#### 1800 Respect (national)

Phone and online information, counselling and support for people impacted by sexual assault, domestic or family violence or abuse

**1800 737 732** toll free

[www.1800respect.org.au](http://www.1800respect.org.au)



For a comprehensive list of services operating across the Central Highlands, including Ballarat, visit

[www.chifvc.org.au](http://www.chifvc.org.au)

# FAMILY VIOLENCE SUPPORT SERVICES IN NEIGHBOURING TOWNS

## **BALLARAT**

**Berry Street** - family violence specialist crisis response and support services. **Ph: 5331 3558.**

**WRISC** - family violence specialist support services for women. **Ph: 5333 3666.**

**Child and Family Services (CAFs)** - family support programs, men's behaviour change. **Ph: 5337 3333.**

**Ballarat Community Health** - family violence counselling services. **Ph: 5338 4500.**

**SalvoConnect Women's Service** - support and accommodation. **Ph: 5329 1100.**

**Centre Against Sexual Assault** - counselling and support to anyone who has experienced sexual violence. **Ph: 1800 806 292 or 5320 3933.**

**Relationships Australia** - counselling and family dispute resolution. **Ph: 5337 9222.**

**Uniting Ballarat** – community services including housing and crisis support. **Ph: 5332 1286.**

**Ballarat & District Aboriginal Cooperative (BADAC)** – child, family, health and housing services for Aboriginal families. **Ph. 5331 5344.**

**Ballarat Health Services** – hospital and health and wellbeing services, including social work. **Ph. 5320 4000.**

## **KYNETON / WOODEND**

**Cobaw Community Health Centre** – counselling, family and housing support services with offices in Kyneton and Woodend. **Ph: 5421 1666.**

**Centre for Non-Violence** – a range of services that respond to family violence and homelessness, including counselling and support. Head office in Bendigo and operations covering the town of Kyneton. **Ph. 5430 3000 or 1800 884 292.**

**Loddon Campaspe Community Legal Centre** – free legal information and advice for eligible clients. Based in Bendigo with outreach services, including Kyneton. **Ph: 5445 0909.**

**Kyneton District Health** – hospital and community care, including counselling services. **Ph: 5422 9900.**

## **MARYBOROUGH**

**Centre for Non-Violence** – a range of services that respond to family violence and homelessness, including counselling and support. Head office in Bendigo with a regional office in Maryborough where staff are available full time. **Ph. 5430 3000 or 1800 884 292.**

**Loddon Campaspe Community Legal Centre** – free legal information and advice for eligible clients. Based in Bendigo with outreach services, including Maryborough. **Ph: 5445 0909.**

**Maryborough District Health Service** – health and community services over three campuses, including counselling and housing support services. **Ph: 5461 0333.**