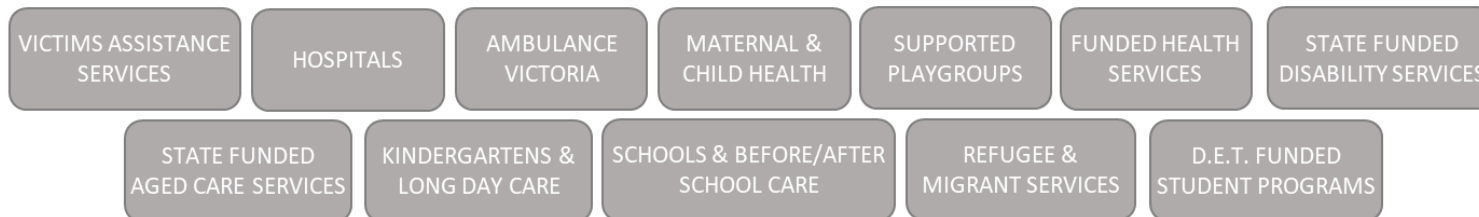


MARAM Service System

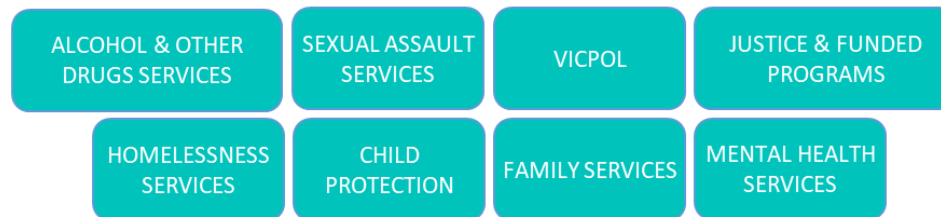
UNIVERSAL SERVICES including



These workers:

- determine whether family violence is present,
- provide clients with basic safety planning which includes appropriate referral.

THERAPEUTIC or CRISIS RESPONSE SERVICES including



These workers:

- determine the risk level of family violence (at-risk, elevated or serious).
- provide clients with risk management as part of the delivery of their primary service where the risk level is at-risk
- refer clients to The Orange Door where the risk level is **elevated** or **serious**, or **at-risk with intersectional factors**.

SPECIALIST FAMILY VIOLENCE SERVICES



These workers:

- deliver comprehensive specialist family violence services to people experiencing family violence, with a focus on those at **elevated** or **serious** risk levels, or where intersectional factors are present.
- provide secondary consultation to the rest of the MARAM system to support timely and effective responses to family violence
- empowered to coordinate services across the MARAM system to support risk assessment and management over time.

Please note that designation of particular workers to MARAM responsibilities is at the discretion of their organisation. This is not intended to guide MARAM alignment, but to give workers a broad sense of the intention of the MARAM-aligned service system.